## PRACTICE 2030

A practice of 2030 will have strong leadership and a workforce that strives for better ways of working to achieve the vision of becoming a high performing practice.



Ideally these practices will have strategic planning in place, defining the direction they wish to pursue; and mechanisms guiding the implementation of the plan.



Our ultimate goal is Sustainable change towards the practice of the future.



Practices would have connections with other services and organisations in their community to ensure a smooth transition across all sectors of care for better health outcomes for their patients.

## WHY PRACTICES NEED TO CHANGE:

- My Health Record expansion
- meet current accreditation standards
- prepare for patient centred Health Care Homes model
- Quality Improvement Practice Incentive Payment



## **HOW WE DID IT:**

PDSAs as a quality improvement tool to optimise workflows

Brainstorming with practice team

Data analysis

Put the essential elements aligned with accreditation standards into context for practices and their staff

Provided the practices with a spider graph of the median scores of staff perceptions of the practice's systems and processes

> Used an online assessment tool; Primary Care Practice Improvement Tool (PC-PIT¹) its process and elements have all the factors to assist practices to identify areas needing improvement

Educational Workshops: Leadership/Change Management, Creating Great Teams

We recognised from others' experiences that practices valued and needed to be coached along the way

Monthly support and facilitation by PHN staff

Recruit 15 practices

## WHAT PRACTICES NEED:

A practice of the future will have the right foundations supported by leaders who engage with their staff.

- brainstorming ideas as a team
- sharing learnings
- taking their whole practice along the journey
- meaningful vision and mission plan
- robust systems and processes which are regularly reviewed
- an understanding of quality improvement to implement change







